



Backing up your corporate information to GridWay's Data Centre ensures compliancy and provides a level of security unmatched by other public host providers.

GridWay is a Veeam Cloud Provider (VCP) and data backup and recovery specialist. We can customize solutions so that you have a comprehensive disaster recovery plan in place, not to mention peace of mind knowing your data stays in Canada.

GridWay Online Backup and Recovery Services

GridWay Online Backup and Recovery services are critical components of a business continuity strategy and are designed to make data recovery simple, easy and fast. Our Professional Services team can architect solutions that meet aggressive recovery time objectives (RTO) for businesses of all sizes. Even small to medium-sized businesses can take advantage of our services which are priced affordably and do not require upfront investment of any infrastructure. Customers are invoiced on a monthly basis and there are no complicated agreements to contend with or any hidden charges.

After a considerable amount of research, GridWay chose to partner with Veeam, the industry leader in data protection. Their solution is hardware agnostic and can work with any server or storage vendor. Veeam's strong synergy with VMware provides an opportunity for GridWay to architect a backup and recovery solution that is compatible with the large majority of customer server environments.

Our Online Backup and Recovery solutions include simple disk to disk offsite backup as well as optional replication services to accommodate immediate recovery of data.

Depending on Recovery Time Objectives (RTOs) and Recovery Point Objectives (RPOs) GridWay can customize a solution to meet a variety of business requirements.

Not only will customers have a solid backup solution in place, they will gain peace of mind knowing how long to expect recovery in the event of disaster.

Data is stored in GridWay's Data Centre located in Kanata, Ontario and is 100% Canadian. Fully owned and operated by GridWay, our Data Centre is monitored and maintained on a 24x7 basis by GridWay's technical team.



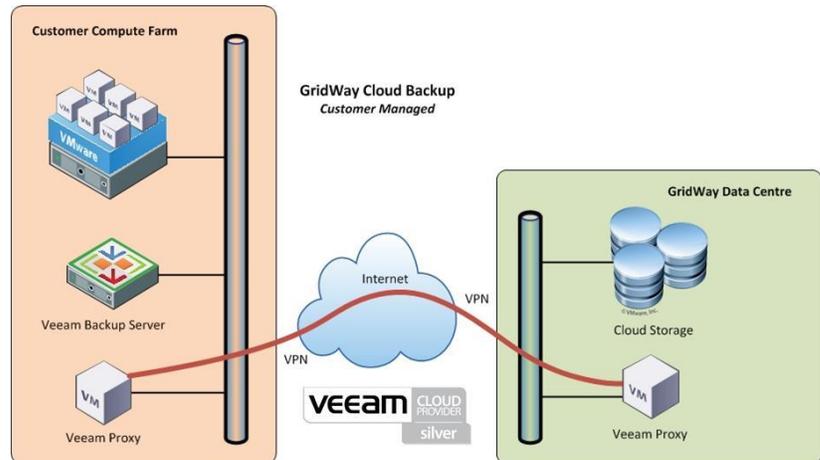


All of our Online Backup and Recovery solutions are based on the following scenarios from which we customize the solution that is right for your business.

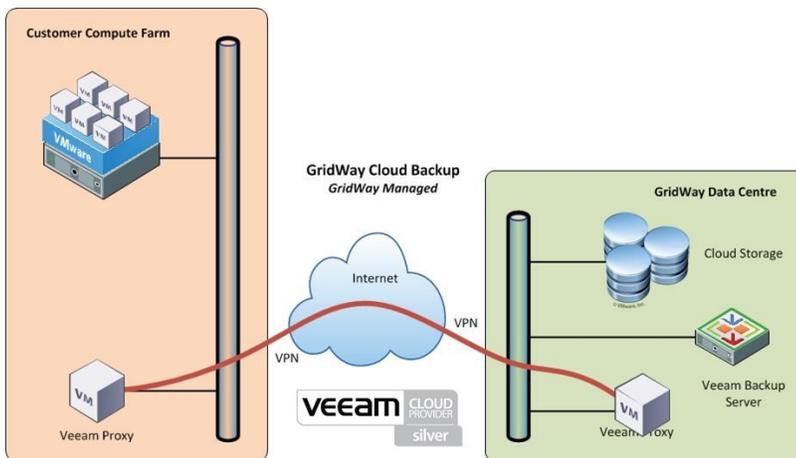
Example 1

Customers who have invested in an on premise backup solution using Veeam commercial licenses can simply use GridWay for their offsite backup component. Local storage is facilitated by the Veeam backup server then copied to GridWay's data centre via connections created by the Veeam proxies.

GridWay is completely flexible and can schedule the online backup as frequently as needed. Similarly, retention periods are customizable with the average period being 90 days. GridWay also provides backup to tape with offsite storage for customers who need to archive data for long periods of time.



Example 2



As a fully managed service, GridWay offers online backup for clients who do not have an on premise local backup of their data. GridWay provides the Veeam proxy for the client site, which facilitates the online backup to GridWay's data centre. The Veeam licensing is bundled into the monthly fee and the entire solution is managed by GridWay's technical team. Compared to Example 1, the same conditions apply with respect to retention periods, the frequency of backups, and option to archive data to tapes stored offsite.

Disaster Recovery Option

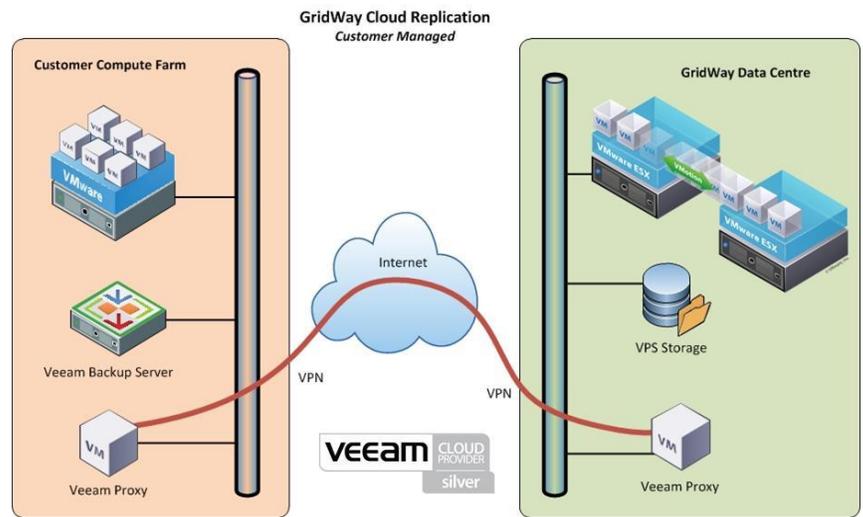
Customers can also opt to have Virtual Servers "reserved" in GridWay's data centre. In the event of a disaster, GridWay can restore the backup to these servers that are guaranteed to have enough CPU power, memory and disk space to operate the virtual servers. The Disaster Recovery Plan will also have to take into consideration remote access to this temporary server environment. GridWay can assist customers in the development of a solid Disaster Recovery Plan designed to meet specific objectives.



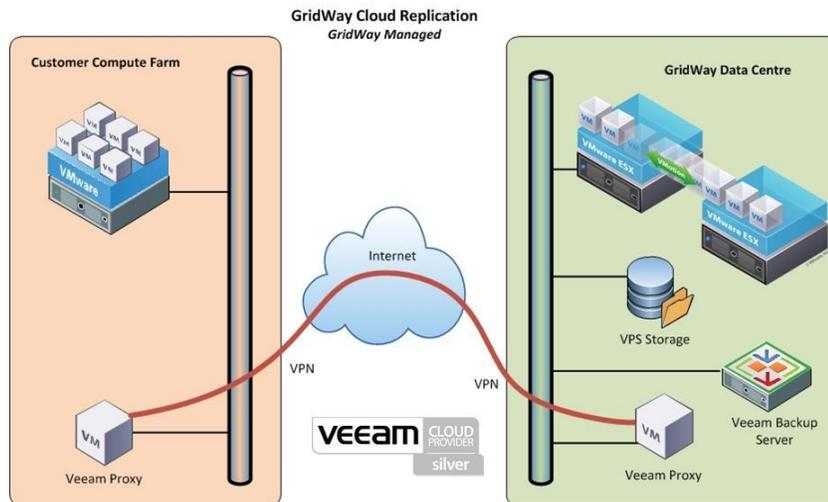
Example 3

GridWay's replication service extends local and online backup by providing customers with enhanced data recovery options. Think of it as a form of insurance for your business. Virtual Servers which are configured to match your data and application requirements are pre-configured and run in stand-by mode in our data centre. In the event your servers fail, GridWay can instantly restore your environment and allow it to run on these emergency Virtual Servers.

Remote access to these servers will enable you to continue to operate your business and mitigate downtime while you rebuild your local server environment. Finally there is a way to put an affordable Business Continuity Plan in place that will safeguard your business.



Example 4



GridWay's replication service is also available for customers who do not operate a local backup solution. For file level restores, GridWay would recommend a Veeam backup as outlined in Example 2.

With the addition of the Replication option, customers gain greater peace of mind knowing that a stand-by virtual server infrastructure is in place in the event of a disaster. GridWay can architect the solution in such a way that recovery can be performed literally within minutes.

About GridWay

GridWay provides Cloud Computing and IT Solutions to meet the needs of small to medium-sized businesses. Our Professional Services Division has been helping customers in the Ottawa area for over 17 years design, build and maintain their on premise IT infrastructures. GridWay also manages and operates its own data centre, the Ottawa Cloud Computing Centre, designed with state of the art server, network, and storage equipment. GridWay's customers include those in the medical, legal, accounting and high tech industries, along with not for profit and charitable organizations. Through our Managed Services Agreements, we are accountable for many unique and varied IT infrastructures, many of which have a blend of on premise and hosted solutions in place. GridWay's Help Desk is staffed by trained and certified technicians who can provide support for customers on a 24 x 7 basis.

Ottawa Cloud Computing Centre

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