



With **GridWay Hosted Exchange** the tools you need to effectively communicate are affordably packaged in a hosted, fully managed solution.

*E-mail continues to be the life-line for so many businesses. Downtime can have dramatic and even disastrous consequences. Putting your e-mail in the hands of GridWay's experts increases the level of reliability, availability and security of your organization's most critical business application.*

## GridWay Hosted Exchange Services

### Simplified Infrastructure

Eliminating costly and time-consuming Microsoft Exchange migrations not only saves money but dramatically simplifies your server infrastructure and the operating costs associated with maintaining an on premise Exchange server.

### Cost Reduction

Hosting your e-mail with GridWay means there is no server hardware to purchase, and you do not have to worry about purchasing Microsoft licenses, special anti-virus and anti-spam solutions, and additional storage to safeguard the growing amount of e-mail everyone insists on keeping.

### Free Upgrades

GridWay does not charge for upgrades to new versions of Microsoft's Exchange and Outlook. All upgrades are accommodated by GridWay with very little disruption to the end users.

### Fixed Monthly Fee

Eliminating Exchange from your on premise infrastructure also reduces the amount of critical data you need to backup and potentially restore. With GridWay, one monthly fee includes all the features and functionality of Microsoft Exchange including shared calendars, shared

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E-mail already travels "through the cloud" so it is one of the obvious and most suitable applications to host "in the cloud"

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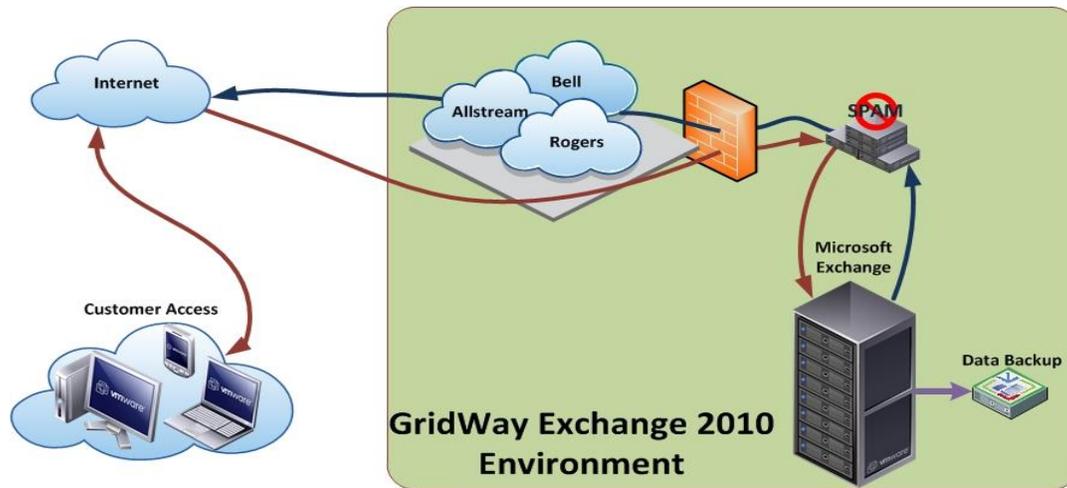
contacts, out of office notification, secure web mail plus: anti-virus and anti-spam protection, Outlook, unlimited mailbox size, and daily e-mail backup. We also offer connectivity to your Blackberry, iPhone and Android devices.

### No Surprise Expenses

Moving to a fixed monthly fee that is predictable and consistent relieves businesses of those surprising and unexpected expenses related to maintaining on premise servers. Adding more users is simple and can be accommodated quickly without worrying about additional server resources, additional licenses or more storage.

### Highly Secure and Always Available

GridWay's Hosted Exchange Service runs on our data centre's secure and redundant server infrastructure protected behind our enterprise class firewalls and redundant network infrastructure.



### Key Cost Saving Benefits:

- No need to purchase Microsoft licenses and no fee related to version upgrades
- Leave the IT details to GridWay and refocus your staff on more productive tasks. We manage it all for you and offer your users 24 x 7 support
- With GridWay Hosted Exchange there is no overcapacity. You pay for what you use; adding and deleting accounts as required.
- Replace older servers with less expensive models by offloading your email demands
- No need to invest in anti-spam solutions or anti-virus products designed to protect e-mail

### What about Office 365?

Microsoft provides hosted e-mail services through their Office 365 offering, a “Do It Yourself” service whereby administrators and users alike are encouraged to visit Microsoft’s FAQ page to follow step by step instructions to resolve an issue. Failing that, Microsoft’s Office 365 users have created a community forum with blogs and wikis to visit to do your own research. Once all the “DIY” avenues have been exhausted, a user can e-mail Microsoft’s technical support to request assistance, potentially resulting in days of e-mail tag.

By contrast, GridWay treats its Hosted Exchange offering as a true managed service with full live Help Desk support on a 24 x 7 basis. Users can obtain support with simple questions quickly and easily by calling our Help Desk. IT administrators can rely on GridWay to add or delete users, create distribution lists, and provide support as needed for any questions about Microsoft Exchange and its functionalities. We don’t expect our customers to rely on Internet searches to find support for a product we sell. Customers can rely on GridWay to maintain their e-mail service and trust that they will receive personal attention from experienced Exchange experts when needed.

### About GridWay

GridWay provides Cloud Computing and IT Solutions to meet the needs of small to medium-sized businesses. Our Professional Services Division has been helping customers in the Ottawa area for over 17 years design, build and maintain their on premise IT infrastructures. GridWay also manages and operates its own data centre, the Ottawa Cloud Computing Centre, designed with state of the art server, network, and storage equipment. GridWay’s customers include those in the medical, legal, accounting and high tech industries, along with not for profit and charitable organizations. Through our Managed Services Agreements, we are accountable for many unique and varied IT infrastructures, many of which have a blend of on premise and hosted solutions in place. GridWay’s Help Desk is staffed by trained and certified technicians who can provide support for customers on a 24 x 7 basis.

### Ottawa Cloud Computing Centre

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